

Tabletop Units - 338, 500, 700, and 900 Series

Question:

CAUSE:

ANSWER:

The unit is not producing enough humidity.

- a. The area to humidify is too large for unit to handle.
- b. The unit has an Air Care® filter, which restricts the airflow.
- c. The wicking filter is dirty/clogged.
- d. An Essick Air brand wick is not being used.

- a. Get larger or additional humidifier or keep door in room closed.
- b. Remove AirCare® filter or replace if dirty.
- c. Replace filter(s).
- d. Use an Essick Air-brand wick

The unit keeps running and does not shut off.

500 and 900 Series and 726 000 do not have humidistats.

Unit must be manually turned on and off.

The humidifier hums loudly or makes vibrating noise.

The fan motor may need replacement.

Contact an authorized service center for inspection and/or replacement.

The unit does not turn on

- a. The unit is not plugged in.
- b. The humidity level is at or above humidistat setting.
- c. The fan motor does not work.
- d. Bad power cord.

- a. Plug cord into working wall outlet.
- b. Change humidistat setting to higher level (SEE USER'S MANUAL).
- c. Contact your local service center.
- d. Contact your local service center.

The 336 is emptying from both bottles at the same time.

50The unit is designed to drain from both bottles simultaneously..

No action required.

Water is leaking from the base of the 336 or 700 Series.

- a. Bottle is cracked/chipped.
- b. Cap is on too loosely or is cracked.
- c. Plunger on bottle is faulty and is releasing too much water.

- a. Replace bottle by calling 800-547-3888 or your local service center.
- b. Tighten cap or replace if cracked.
- c. Replace bottle.

Lime is building up in channel from water bottle to reservoir on the 336 or 700 Series.

This is probably due to excessively hard water.

Note: Softened water is not recommended for use in evaporative humidifiers.

Remove base and water bottle from unit. Fill bottle and reservoir with one 8-oz. cup of diluted vinegar. Let stand 20 minutes. Wipe out with soft cloth and rinse well. (SEE OWNER'S MANUAL.)

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My humidifier smells moldy/musty.

Due to bacteria buildup.

Use Essick Air Bacteria Treatment. Replace your filter at least at the beginning of each season.

My wick is discolored (black/brown).

Due to bacteria buildup.

Use Essick Air Bacteria Treatment. Replace your filter at least at the beginning of each season.

My water bottle is not releasing water and has not reached the fill level.

Due air bubble or plunger obstruction (mineral buildup).

Clean or remove mineral buildup on the plunger. Agitate or jiggle bottle without removing bottle from humidifier to dislodge air bubble.